



CODE OF ETHICS

Each Elder Care service within our network pledges to support both our mission and code of ethics. Seniors are welcome to call, toll free, to Senior Approved Services at 1-877-620-6448 to report your experience while receiving services from a Senior Advocate or a Certified Senior Approved service. We pass on your compliments and we will help facilitate a solution to problems or concerns that you might identify.

Mission Statement

Senior Approved Services advocates for the right of all seniors to receive excellent care and services. Most importantly, to remain safe in the receiving of this care.

Senior Approved Services facilitates an atmosphere of trust and cooperation between the senior receiving care and the services providing the care.

- x We serve each elderly client as an individual recognizing and addressing the unique needs and desires of each senior client. We truly care about people and seek to treat residents, clients, employees, and those within our community, with dignity, respect, and fairness.
- x We join Senior Approved Services agreeing to the mission of advocating on behalf of all seniors to receive excellent care and services.
- x We conduct our daily business with honesty; including contract agreements, service and care expectations, scheduling, and safeguarding against all manners of fraud and abuse.
- x We adhere to safe hiring practices. All employees are screened properly with state authorities to eliminate the possibility of hiring someone that has a history of theft, fraud, or abuse in any nature.
- x Each of our elderly clients are treated with respect and we honor the senior as an elder with both a past and a future. We are dedicated to improving upon the senior's quality of life respecting always the senior's right to make choices.
- x We adhere to the mandated rules and regulations governing the health and elder care industry and we strive to surpasses the basic guidelines required of us.